

ANALYST RECOMMENDATION

information governance and eDiscovery

RESEARCH YOU CAN COUNT ON

Who We Are

eDiscovery Solutions Group (eDSG) is an international thought leader and Information Management Consulting firm that specializes in Information Governance and eDiscovery in the Cloud.

Over the past 36 months eDSG has evaluated over 40 different eDiscovery technologies.

eDSG provides its findings and recommendations to the market with Analyst Recommendation and Buyer's Guide.

Trusted Advisor

eDSG is a trusted advisor to Global 2000 executives responsible for implementing Information Governance and eDiscovery in the cloud. eDSG can evaluate your current Information Management and eDiscovery requirements and recommend best-in-class cloud-based technologies, domain specific consulting and IT services as may be required to ensure that you get the highest return on your investment,

eDiscovery for Social Media

With the proliferation of Facebook, Twitter and LinkedIn, social media is now a very common source of evidence in criminal and civil litigation. In the civil arena, it is highly relevant in cases spanning nearly all aspects of the litigation spectrum, including products liability, personal injury, employment, intellectual property infringement, and libel. In fact, a search of public records indicates that there have been over 570 published decisions over the past twelve (12) months where social media was the key evidence.

However, despite the obvious importance of social media evidence, eDiscovery and computer investigation professionals often miss critical evidence or altogether ignore entire volumes of social media relevant to their cases as they have lacked a solution to enable them to effectively address this universe of electronically stored data.

eDSG Analyst Recommendation

After defining the minimum platform requirements to monitor, identify, collect, process and export of potential evidence from social media platforms such as Facebook, Twitter and LinkedIn, eDSG recommends X1 Social Discovery™ from X1 DISCOVERY. *Please note that as of Fall 2011, eDSG was not able to identify other eDiscovery platforms that were dedicated to Early Case Assessment (ECA) for social media. Therefore, eDSG believes that manual collection of social media evidence is currently the only competition for X1. As such, eDSG plans to initiate another review in 2012.

Following is a list of the platform requirements that we reviewed with a comparison between X1 and a manual approach.

Requirement / Features	X1	Manual
Collects ESI from Facebook	Yes	Manual
Collects ESI from Twitter	Yes	Manual
Collects ESI from LinkedIn	Beta	Manual
Utilizes standard APIs from Social Media Providers	Yes	Manual
Supports Searching and collection of public data	Yes	Manual
Collects and Manages all Metadata	Yes	No
Enables Highlighting of Search Terms	Yes	No
Provides Document Review	Yes	No
Supports Tagging	Yes	No
Generates a Concordance Load File	Yes	No
Downloadable	Yes	NA
Annual License Fee	Yes	NA

For more information about X1 Social Discovery or this report, please contact eDSG at info@ediscoverygroup.com or call us at 310-987-7608.

For more information about eDiscovery Solutions Group, please visit our website at: www.ediscoverygroup.com, email us at info@ediscoverygroup.com or call us at 310-987-7608